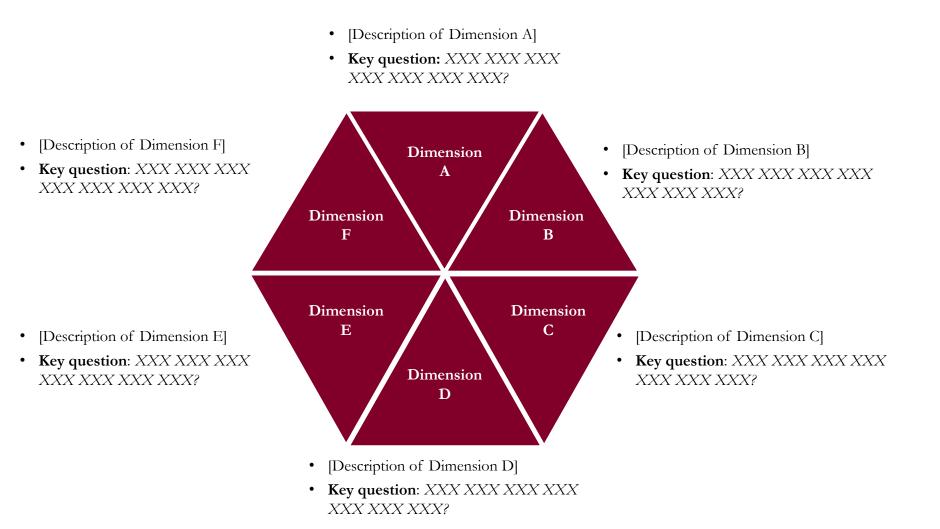


## Organizational Excellence: Example Deliverable

Maximizing Growth. Transforming Organizations. Unlocking Digital.

#### **Core elements**





## Agenda

## • Roles and Responsibilities

- Core Processes
- Governance



**REDWOOD** ADVISORS

## Role responsibilities (1/2)

Position	Job description	Responsibilities	Percent time
Position A	• Position A sets the XXX plan, ensures internal alignment with plan and provides YYY	<ul> <li>Set XXX and XXX with XXX</li> <li>Set and review XXX with XXX team</li> <li>Oversee XXX using XXX</li> <li>Review XXX and XXX</li> <li>Manage XXX</li> </ul>	<ul> <li>25%</li> <li>20%</li> <li>20%</li> <li>20%</li> <li>15%</li> </ul>
Position B	Position B owns the XXX and ensures YYY and ZZZ	<ul> <li>Inform XXX plan</li> <li>Set XXX plan</li> <li>Approve XXX changes for each XXX</li> <li>Consolidate XXX on XXX</li> <li>Manage XXX of XXX team</li> </ul>	<ul> <li>10%</li> <li>30%</li> <li>25%</li> <li>15%</li> <li>20%</li> </ul>
Position C	Position C owns new XXX and YYY, ensures ZZZ and coordinates XXX	<ul> <li>Inform XXX plan</li> <li>Set XXX plan</li> <li>Approve and oversee XXX</li> <li>Coordinate XXX with XXX leads</li> <li>Manage XXX of XXX team</li> </ul>	<ul> <li>10%</li> <li>25%</li> <li>25%</li> <li>25%</li> <li>25%</li> <li>15%</li> </ul>
Position D	Position D helps XXX and YYY best practices while helping ZZZ	<ul> <li>Inform XXX plan</li> <li>Set XXX plan</li> <li>Oversee XXX and XXX of XXX</li> <li>Consolidate XXX from XXX and XXX with other XXX leads</li> <li>Identify XXX gaps</li> </ul>	<ul> <li>10%</li> <li>25%</li> <li>25%</li> <li>20%</li> <li>20%</li> </ul>

Position	Job description	Responsibilities	Percent time
Position E	Position E applies XXX to specific YYY with ZZZ and collaboration with leadership	<ul> <li>Apply XXX for XXX</li> <li>Create XXX with XXX</li> <li>Oversee XXX within XXX</li> <li>Report progress to XXX and XXX</li> <li>Gather, report, and XXX</li> </ul>	<ul> <li>20%</li> <li>20%</li> <li>25%</li> <li>20%</li> <li>15%</li> </ul>
Position F	Position F owns new XXX, develops clear YYY and reports ZZZ	<ul> <li>Develop XXX strategy and goals</li> <li>Execute specific XXX</li> <li>Track and improve XXX and XXX</li> <li>Report on XXX</li> <li>Update XXX with XXX</li> </ul>	<ul> <li>25%</li> <li>35%</li> <li>10%</li> <li>15%</li> <li>15%</li> </ul>
Position G	Position G provides XXX strategy and YYY by creating ZZZ	<ul> <li>Provide XXX to support XXX</li> <li>Manage XXX</li> <li>Approve and oversee XXX</li> <li>Coordinate with XXX team</li> <li>Update XXX with XXX</li> </ul>	<ul> <li>20%</li> <li>25%</li> <li>25%</li> <li>10%</li> <li>20%</li> </ul>
Position H	<ul> <li>Position H provides XXX ability and YYY to offer support to ZZZ</li> </ul>	<ul> <li>Data pulls and analysis for XXX</li> <li>Support XXX and XXX</li> <li>Support XXX, XXX and XXX</li> </ul>	<ul> <li>50%</li> <li>25%</li> <li>25%</li> </ul>

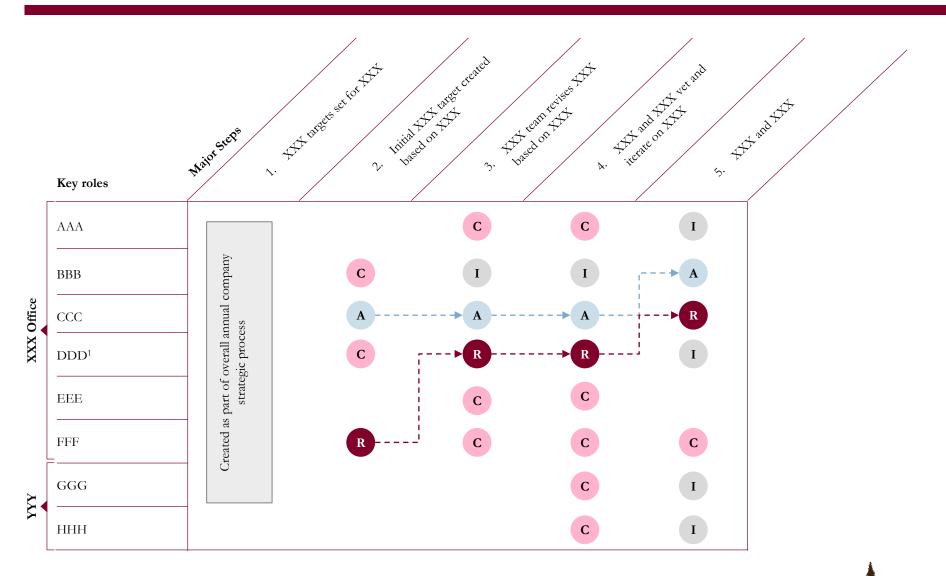


- Roles and Responsibilities
- Core Processes
- Governance



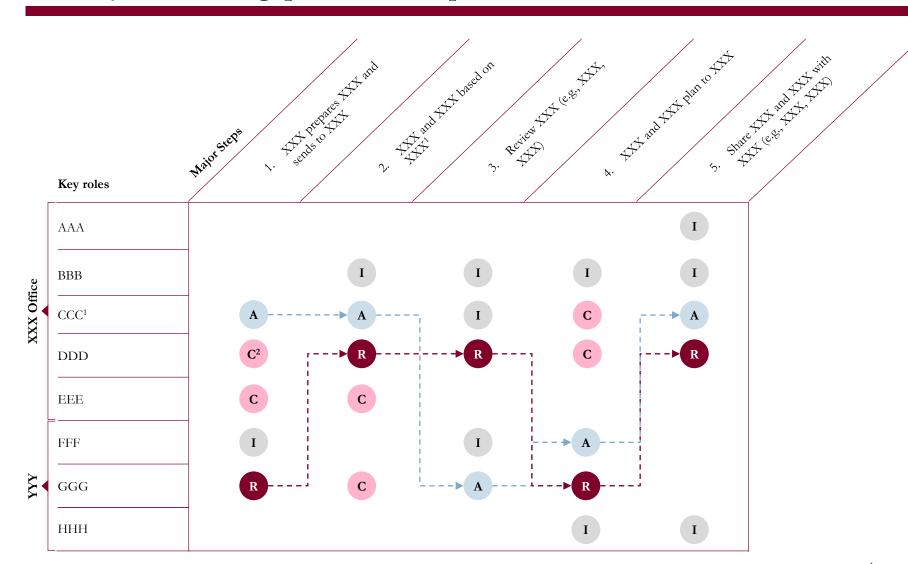
### Annual goal setting: Deep Dive







## Monthly review and gap remediation process





C Consulted

I Informed

R Responsible

**A** Accountable

- Roles and Responsibilities
- Core Processes
- Governance



# The XXX governance system will be organized around three key meetings

Meeting	Purpose	Rules	Attendees
AAA Meeting	<ul> <li>Set AAA and BBB for each XXX and YYY</li> <li>Discuss XXX to YYY</li> <li>Monitor XXX of YYY and ZZZ</li> </ul>	<ul> <li>Serves only as a XXX meeting – not a YYY meeting</li> <li>XXX should be YYY and ZZZ in order</li> </ul>	<ul> <li>XXX President</li> <li>YYY executives (i.e., AAAs, BBBs)</li> <li>ZZZ heads</li> </ul>
BBB Meeting	<ul><li>Discuss XXX plans and YYY</li><li>Review XXX and YYY</li><li>Provide input on ZZZ</li></ul>	<ul> <li>Focus on XXX and YYY</li> <li>Areas of XXX, YYY or ZZZ should be prioritized</li> </ul>	<ul><li>XXX heads</li><li>YYY heads</li><li>Leads of ZZZ</li></ul>
CCC Meeting	• Monitor XXX and YYY – identify ZZZ	<ul> <li>Focus on XXX and YYY</li> <li>Meetings should XXX for all YYY</li> </ul>	<ul><li>XXX heads</li><li>YYY lead</li><li>ZZZ team members</li></ul>
DDD Meeting	Discuss XXX results and YYY     or ZZZ	<ul><li>Use XXX and YYY to ZZZ</li><li>XXX should YYY with ZZZ</li></ul>	<ul> <li>XXX head</li> <li>Head of YYY and YYY Manager</li> <li>Relevant ZZZ staff</li> </ul>



## **Our governance – Sample month: Proposed meeting schedule**



